

## PLUMBERS AND FITTERS LOCAL UNION #295 FRINGE BENEFIT FUNDS

c/o National Employee Benefits Administrators, Inc. (NEBA)  
8657 Baypine Road, Building 5 – Suite 200, Jacksonville, FL 32256  
Phone (904) 538-0100 • Fax (904) 538-0088 • Toll-Free (888) 396-5899  
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December 30, 2021

Dear Participant,

Enclosed with this letter is medical and dental ID card information which you may want to keep handy until your actual UnitedHealthcare (UHC) ID cards arrive. Your UHC medical and dental ID cards will not arrive to you prior to January 1, 2022.

The information contained in the enclosed is all of the relevant information your medical or dental provider would need to verify eligibility and benefits should you need such prior to receiving your actual ID cards.

Remember, there is no change to your Pharmacy Benefit provider (ProCare Rx) or your Vision coverage provider (VSP). You will continue to use your current ProCare Rx ID card after January 1, 2022. If there are any questions/concerns, please do not hesitate to contact the Fund Office by calling the number above. We apologize for any convenience this may cause.

Sincerely,

Board of Trustees



## Plumbers and Fitters Local 295 Health and Welfare Fund

### Medical & Dental Benefit Card information

You will soon receive your UHC ID card(s) for your medical and dental benefits effective **1/1/2022**.

You may provide the following information to your provider in absence of your actual ID card. Your medical or dental provider will be able to look up your information in UHC's system.

#### **For Members "Medical"**

Group plan number: 78-800295  
Member Customer Service (NEBA): 888-396-5899  
Provider Directory: <http://welcometouhc.com/uhss>  
Network: UnitedHealthcare Choice Plus Network

#### **For Providers "Medical"**

Group plan number: 78-800295  
UHC Provider Customer Service: 866-596-8447  
Provider Portal: <https://uhss.umar.com>  
Claim Filing Address: UHSS, PO Box 30783  
Salt Lake City, UT 84130-0783  
EDI Payor # 39026

Medical Deductible: **CALL NEBA @ 888-396-5899 TO VERIFY**

In Network - \$ 250 / \$ 500 or Out Of Network – N/A  
\$2,500 / \$5,000

Medical Out Of Pocket Max - \$4,250 / N/A Out Of Network – N/A

**\*\* You or your provider must call 1-866-406-5160 prior to a hospital admission.  
Emergency admission must be notified within 48 hours of the emergency.**

#### **For Members & Providers "Dental"**

Member Customer Service (NEBA): 888-396-5899  
UHC Provider Customer Service (NEBA): 888-396-5899  
Network: National Option PPO 25  
Provider Directory: [www.yourdentalplan.com/dentistsearch15](http://www.yourdentalplan.com/dentistsearch15)  
Claim Filing Address: Plumbers & Fitters Local 295  
PO Box 211634  
Eagan, MN 55121  
EDI Payor # 16295

UnitedHealthcare Network access in your market may also be provided by: CONNECTION Dental, MaximumCare, Diversified (NV), DentaNet (AL), or Premier Dental (MN).